

Buroserv Data Solution Download Guide



Buroserv has the technical expertise and ability to satisfy all your data requirements, whatever your business size and location.

With our own carrier grade national MPLS network and access to Australia's leading telecommunications services providers, Buroserv can craft a data solution tailored to your business.

Buroserv extensive suite of data solutions can offer the following features:

Private Nationwide WAN, hosted on our carrier grade MPLS network:

- Link any or all of your offices in a secure private network, allowing your organisation to share data and resources without your private traffic traversing the public internet.

Managed WAN Optimisation:

- Traffic within your private network is not speed limited and is uncontended, ensuring that traffic between your sites runs at each site's contracted speed.

Carrier agnostic access to ADSL, NBN, fast fibre, fixed wireless and 4G links:

- Whatever the telecommunications option is utilised at each site, Buroserv ensures that they can reliably connect to each other and to the Internet.

Multiple upstream IP Transit and peering through Tier 1 carriers:

- Buroserv has multiple connections to upstream Tier 1 carriers, ensuring high availability for your internet connectivity in the event that a carrier suffers a service interruption or degradation. This also assists with maintaining very low latency to major network resources like Google, Microsoft and Amazon.

Managed Network Services:

- Buroserv can manage all operational issues from design, installation, configuration and support, saving organisations with limited IT resources from having to invest more in their own IT support.

SD-WAN: fully automated and managed WAN services:

- Buroserv offers access to SD-WAN solutions from industry leading vendors.

Managed Firewall with reporting:

- Our managed firewall solution offers enterprise-grade functionality and protection to keep your business and its data secure. We can manage your firewall instance and provide read-only admin access so you can see exactly what is configured, or you can fully manage it yourself. The service also includes our comprehensive reporting, giving you an in-depth window into your organisation's Internet activity.

Options for primary and backup WAN connections:

- All Buroserv data services can be ordered with a backup WAN connections, allowing seamless, automated failover with preservation of your public IP addresses in the event of your primary WAN connection suffering a service interruption or degradation. Backup connections options include 4G, fixed wireless, a fast fibre service or, where required, even another legacy service like PSTN.

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Real-time network monitoring and alerting:

- Buroserv's network monitoring platform provides real-time reporting of network metrics, including automated alerting of service interruptions and degradations by SMS and email.

4 Hour SLA network hardware replacement 24/7/365:

- All Buroserv data services can be ordered with a Cisco Smartnet feature, allowing 4 hour onsite field engineer attendance with replacement hardware Australia-wide. (Requires a Cisco router and is available within covered metropolitan and regional areas).

Domain registration and Web hosting services:

- Buroserv can manage all aspects of your websites and associated services, from domain registration and Web hosting services through to DNS and SSL certification management.

Co-location services:

- Increase physical security and decrease service interruptions due to environmental factors (e.g. power-cuts or over-heating) by hosting your IT equipment in our co-location spaces within Tier 4 Australian data centres,

Direct cloud access with high availability at contracted speeds:

- Buroserv can directly connect your private WAN or MPLS VPN service to your cloud instance from leading cloud providers such as Microsoft Azure, AWS or Google cloud via low latency redundant links and with contracted speeds.

Buroserv cloud compute services:

- Buroserv can host your own private compute resources on our own highly redundant compute platforms. We can provide and manage all licensing requirements from leading global vendors.

Local, In-House Engineering Team:

- Whether helping to identify current challenges, issues or deficiencies in your existing network, or with a blank-sheet design, Buroserv's local, in-house engineering team has the technical expertise and industry experience to examine your businesses requirements and advise an effective, whole-of-business ICT strategy to increase productivity, minimise costs and better connect your business to your suppliers and customers. Buroserv also possesses the extensive product suite and resources to effectively implement and support this strategy, removing the ICT headache and allowing you to focus on your business.

24/7 NOC:

- Buroserv 24/7 NOC provides an effective and trusted support channel to get your business back online for when things go wrong. With the option of a dedicated premium support officer, stop getting treated like a number and start getting treated better with a Buroserv data solution experience.

Couple your data solution with Buroserv Hosted PBX or Buroserv Voice for integrating your voice and mobile requirements into a true-whole-of-business, single invoice supplier solution.